

House Rules

1. Scope of application

- (a) These Rules shall serve to regulate the use and guarantee safety / security and order in the LANXESS arena and the corresponding external installations.
- (b) The House Rules shall apply both on the respective dates of events as well as on all other dates.
- (c) The visitors to the LANXESS arena shall acknowledge their taking cognizance and recognition of these House Rules as being binding on them by their entry to the LANXESS arena as well as the corresponding external installations.
- (d) The House Rules shall be accepted as binding by all event organizers and notified to the visitors to events. They are also valid for everyone who sojourns in the geographical scope of the LANXESS arena.

2. Right of owner of premises to keep out trespassers

- (a) ARENA Management GmbH shall be entitled to the sole right of the owner of the premises to keep out trespassers in all premises of the LANXESS arena and on the site, unless by operation of law the Leaser of the LANXESS arena is entitled to this right. When exercising the right of owner to keep out trespassers, the justified interests of the Leaser must be taken into consideration.
- (b) The right of owner to keep out trespassers vis-à-vis the Leaser and all third parties shall be asserted by ARENA Management GmbH and/or by employees hired by ARENA Management, whose instructions must be strictly observed and to whom a right of access to the leased premises at any time must be granted.
- (c) The sole right to sell and distribute beverages, food and merchandising articles in the LANXESS arena and the corresponding site shall be incumbent on ARENA Management GmbH.

3. Technical installations

- (a) Technical installations may only be used by authorized personnel of ARENA Management GmbH; this shall also apply to a connection to the power-associated supply lines, the data and media and hanging points.

- (b) All fire alarms, hydrants, smoke vents, electrical distribution and switching panels, telephone distributors as well as heating and ventilation installations must strictly remain freely accessible and undisguised. This shall apply in particular also to the emergency exits. Persons hired by ARENA Management GmbH as well as the competent supervisory authority must be granted unrestricted access at any time to the stated installations.

4. Alterations, fixtures

All alterations, fixtures and decorations that are carried out by the Leaser shall be borne financially by it. It shall likewise bear the costs for the restoration of the original condition. The superstructure must correspond to the regulations of the building inspection department and the fire authority. The Leaser is not permitted to write on, paint on or stick bills etc. on structural installations, walls, installations or ways. The floorboards must be treated with care. Material made available by ARENA Management GmbH must be returned in perfect condition as when handing over the leased space. The Leaser shall be liable to pay compensation for damage to walls, floorboards and rented materials.

5. Government regulations

- (a) The Leaser is in particular fully responsible for compliance with the currently valid terms of the shop regulations of the Public Assembly Venues Ordinance [*Versammlungsstättenverordnung* - VStättVO] concerning it. For decorating events, only flame-resistant objects in accordance with the German Industrial Norm DIN 4102 (certificate required) may be used. Decorations that are used repeatedly must be checked again regarding their flame resistance and if required must be made flame-resistant again.
- (b) ARENA Management GmbH in principle insists on the Leaser presenting corresponding certificates regarding the flame-resistance of objects to ARENA Management GmbH. Exceptions to this may be granted upon request by the government agencies responsible (Cologne building supervisory authority, Cologne fire brigade,

the regional authority for safety at work). Flammable packaging materials and waste must be removed without undue delay.

- (c) All conditions and regulations regarding the building supervisory authority, escape routes, fire extinguishing measures, fire protection and the VDU as well as the regulatory authorities must be observed by the Leaser, in particular also the valid closing time. We expressly draw attention to the observance of legal provisions, the Protection of Minors Act (*Jugendschutzgesetz*, JuSchG), the Industrial Code [*Gewerbeordnung* (GewO)], *Versammlungsstättenverordnung* etc..

6. Smoking

In principle, smoking in the internal space of the LANXESS arena is not permitted. In the foyer floors and club rooms, as well as within the loges, smoking is fundamentally permitted; it may however also be prohibited in individual cases.

A general smoking ban may be imposed in individual cases.

7. Lost property, personal injury and material damage

Objects found in the LANXESS arena and on the corresponding site must be handed over to the event organizer or an authorized representative of ARENA Management GmbH, at the information counter at the North end of the LANXESS arena. Personal injury or material damage incurred must be handed over immediately to the event organizer or an authorized representative of the ARENA Management GmbH.

8. Tickets, checks, seat entitlement

- (a) The obtaining of tickets for resale is prohibited. Rights of redemption and reimbursement and warranty claims against the event organizer shall only exist if documentary proof is furnished that the ticket has been obtained from an authorized ticket agency.
- (b) Each visitor is obliged, when entering the LANXESS arena, to show his / her ticket or authorization document to the security services and upon request hand this over for checking. For security reasons and to avert

dangers, the visitors are obliged, on the instruction of the security services, to occupy the seats other than those recorded on their tickets – also in other areas. LANXESS arena reserves the right to carry out ticket, seat, body and bag checks before and during the event. As long as the visitor permits no appropriate check, the security personnel may assume that he / she is acting in breach of a prohibition of access and accordingly a seat entitlement and for this reason may refuse the entry / sojourn. If a spectator is not permitted to enter the LANXESS arena or expelled from the LANXESS arena for the above-mentioned reasons, he / she shall have no claim for the reimbursement of the value of his / her ticket.

- (c) The security services may inquire about persons – also through the use of technical aids– in order to find out whether they constitute a safety / security risk on account of alcohol or drug consumption or due to the carrying with them of weapons or dangerous pyrotechnical objects.
- (d) The sojourn shall only be permitted to persons who carry with them a valid ticket or other authorization document. Drunken persons or persons under the influence of drugs shall have no access. Spectators must occupy the seat for the respective event indicated on the ticket.
- (e) It is prohibited to bring along the prohibited objects stated in the Annex. ARENA Management GmbH shall be entitled in such cases to refuse entry to the event.
- (f) When leaving the venue or the event site before the start of the event or during intervals in the event, the ticket shall lose its validity. A reimbursement of the value of the ticket before or during the event shall be excluded.
- (g) If the carrying out of the event becomes impossible for reasons outside of the responsibility of ARENA Management GmbH, the purchaser shall be reimbursed for the price of the ticket as well as the advance booking fee against presentation of the ticket. If an event is discontinued due to force majeure, the customer shall have no reimbursement claim. If the carrying out of the event becomes impossible due to negligence, the purchaser shall reserve the right to assert claims for further damages.
- (h) Visitors are in principle not permitted to carry with them photo- / video cameras and other image and sound recorders at

all events, with the exception of sporting events for private purposes, in which case this is generally allowed, not however for commercial use. ARENA Management GmbH may refuse entry to visitors carrying with them devices in breach of the prohibition and accordingly confiscate such devices until the end of the event.

- (i) In the event of an important reason, in particular if a visitor commits criminal offences on the site of the LANXESS arena (e.g. physical injuries, theft, drug dealing), ARENA Management GmbH is entitled to expel the person responsible from the event. If ARENA Management GmbH makes use of its right to expel such person, the ticket shall lose its validity. A claim for reimbursement of the value of the ticket shall be excluded. The instructions of the security personnel must be observed.

9. Behaviour

- (a) The visitor as well as the person responsible deployed by the Leaser must observe the orders of the police, the fire brigade, the security services, the emergency services and the head of services of ARENA Management GmbH.
- (b) Within LANXESS arena each person must behave in such a way that no other person is harmed, endangered or – more than unavoidable under the circumstances - prevented or harassed.
- (c) All rises and descents as well as transport, escape and rescue routes must unreservedly be kept free.
- (d) Accidents and damage or loss must be notified to ARENA Management GmbH without undue delay.

10. Prohibitions

It is prohibited to:

- (a) Climb on or over buildings and installations not provided for general use, in particular facades, fences, walls of the LANXESS arena and the corresponding site, the event floor space itself, barriers, stages, lighting installations, camera platforms, trees, masts of all kinds or roofs;
- (b) Enter areas that are identified as being inadmissible for visitors;
- (c) Throw objects;
- (d) Make fire, set alight fireworks and other pyrotechnical objects (e.g. rockets, Bengal lights / fire, smoke powder, Roman candles, sparklers, pressurized containers that are easily inflammable etc.);
- (e) Offer and sell goods and tickets, distribution printed matter or carry out collections without the required licences under public law and the permission of ARENA Management GmbH under private law,;
- (f) Write, paint or stick bills on structural installations, other installations or routes;
- (g) Defecate, urinate or otherwise pollute the outside of the toilets of LANXESS arena and the corresponding site in any other way, in particular by throwing away or leaving behind items;
- (h) Express or propagate racist, xenophobic or radical slogans, in particular right wing extremist slogans and accordingly to announce a right wing extremist attitude through gestures;
- (i) Confine transport areas, in particular footpaths and driveways and set up stalls on the site belonging to the LANXESS arena.
- (j) Bring along animals, with the exception of guide dogs for the blind

11. Miscellaneous

- (a) For the distribution of flyers and other advertising materials, the prior consent of the property owner must be obtained and a lump sum fee for the increased cleaning requirement must be paid.
- (b) We expressly point out that during concerts, due to the increased sound intensity, the danger of possible damage caused to hearing and health exists. The event organizer and ARENA Management GmbH assume no liability for damage caused to health that could arise as a consequence of extreme sound intensity during concert events. ARENA Management GmbH is only liable for damage caused to hearing and to health if intent or gross negligence is imputed to it or its vicarious agents or an obligation to make land or premises safe for persons or vehicles was not fulfilled. The liability for material damage and physical injury is likewise excluded, unless documentary proof of the intent or gross negligence of the respective event organizers and the property owner / operator can be furnished. As a precaution, we point out that upon request materials for the protection of hearing will be made available at the information counter at the north end of the LANXESS arena.

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- (c) During television recordings, the guest declares that he / she approves of the use of the images created. The Leaser must ensure that references to this effect are placed (publications on tickets, placard at the entry gate etc.)
- (d) Children under 16 years of age shall only be entitled to enter the LANXESS arena in the company of a parent or legal guardian (see, JuSchG))

12. Exclusion of liability

- (a) Entry to the LANXESS arena shall take place at one's own risk. For personal injury and material damage caused by third parties, ARENA Management GmbH shall not be liable.